

words cut off

Search

INTERACTIVE SOFTWARE
(/S/TOPIC/0TO6F000000IUW6GAG...

ActivInspire text is cut off

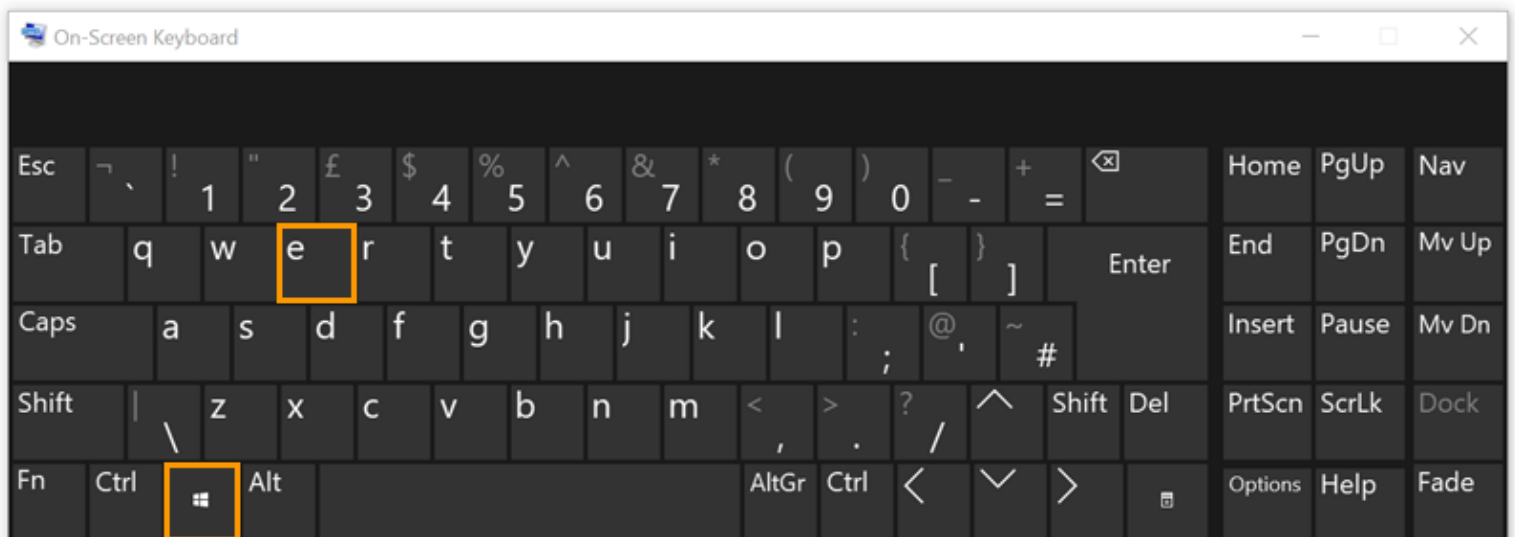
Detail

If your Windows display is set higher than 100%, you may find that text in ActivInspire appears cut off. Instructions to resolve this are provided below.

Mac users with this issue should read the section about [custom fonts](#) at the bottom of this article.

Disabling High DPI scaling in ActivInspire (Windows only)

On your keyboard, press the **Windows key** and **E** simultaneously to open Windows Explorer.



Double click on your **C:** drive.



Local Disk (C:)

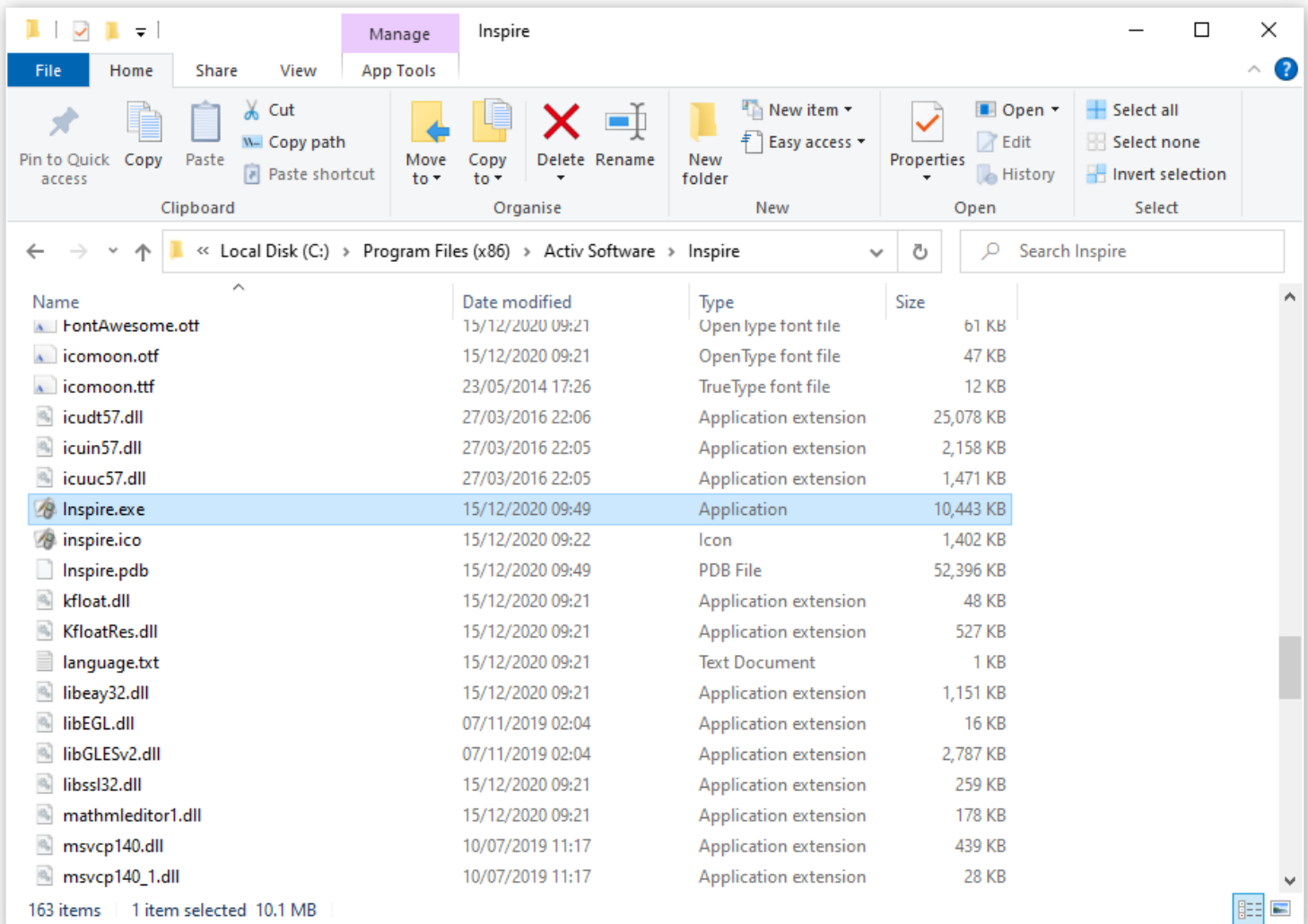
42.5 GB free of 237 GB

Home(/s/)

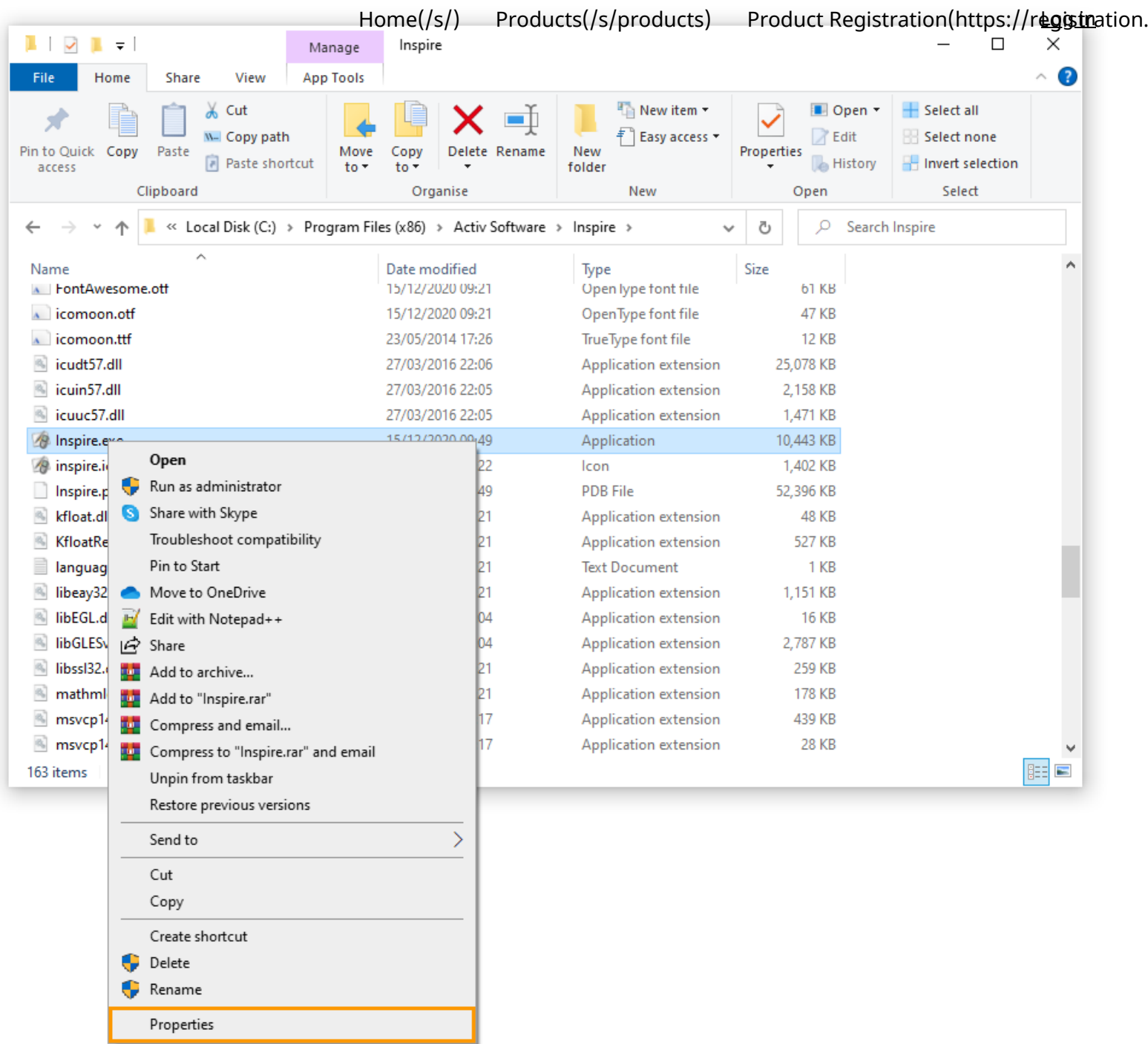
Products(/s/products)

Product Registration(<https://registration.>)

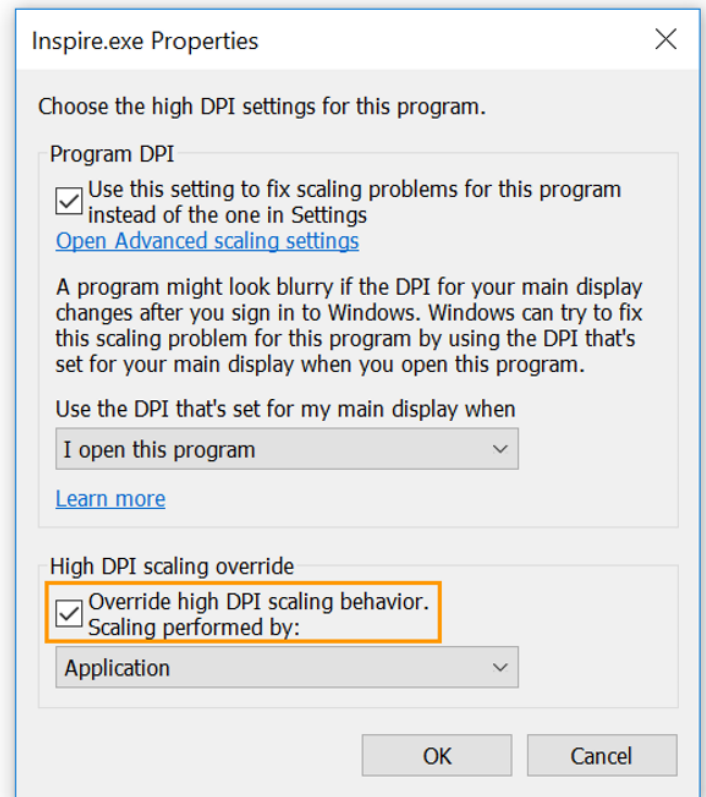
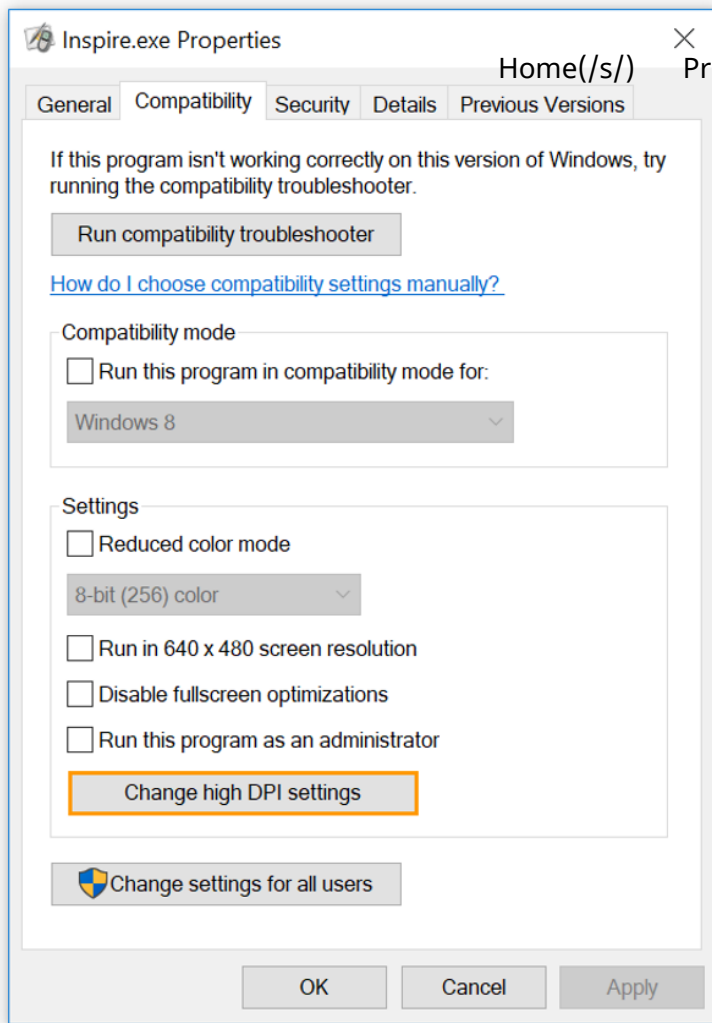
Browse to **Program Files (x86)**, **Activ Software**, **Inspire** and then locate the **Inspire** application.



Right click on the **Inspire** application and select **Properties**.



On the **Compatibility** tab, click on **Change high DPI settings**. In the next window, locate **Override high DPI scaling behavior** and check the box. Click **OK**.



Click **Apply** and **OK**, and then open ActivInspire to check that the problem has been resolved.

Custom fonts (Windows and Mac)

If your Flipchart text has been created using custom fonts, please ensure that you have re-installed them on your computer before re-opening ActivInspire and your Flipchart.

ActivInspire
(/s/topic/0TO6f000000IUv7GAG/a...)

Windows
(/s/topic/0TO6f000000IUvaGAG/...

Mac
(/s/topic/0TO6f000000IUvbGAG/...

Interactive Software
(/s/topic/0TO6f000000IUw6GAG/i...

Files (0) (/s/relatedlist/ka06f0000001kjpAAA/AttachedContentDocuments)



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